



Accessibility Guide for

Wychwood Park Hotel & Golf Club

Reception@Wychwoodparkhotel.com, [01270 829200](tel:01270829200),

www.legacy-hotels.co.uk

Contact for accessibility enquiries: Jerrod Latham

We aim to confidently ensure that all our guests have comfortable facilities, all requests are dealt with efficiently and everyone is made to feel welcome throughout their stay. As far as possible we will accommodate the requirements of all our guests. We will explain our facilities and how they may meet guests' requirements.



Welcome

Wychwood Park Hotel & Golf club is set in the beautiful Cheshire countryside and surrounded by landscaped gardens, Wychwood Park is a stylish and modern conference venue and hotel. Located close to the town of Crewe.

With easy access to Junction 16 of the M6, and Crewe train station with its direct rail links to Manchester, Birmingham and London—the hotel is ideally placed for all types of events and leisure breaks.

Wychwood Park offers an extensive range of light and airy accommodation along with the Restaurant, bar, clubhouse, as well as free Wi-fi throughout. For a scenic golfing challenge, golfers will enjoy the PGA European-tour standard 18-hole golf course.

The hotel offers 27 flexible meeting rooms, featuring contemporary design and natural light, and an extensive range of accommodations for up to 250 delegates. Combined with a dedicated in-house events team, Wychwood Park, Crewe is perfect for Cheshire conferences, weddings, and a range of celebrations.

Enjoy every modern convenience and amenity with all our bedrooms located in the Main hotel against a backdrop of relaxing English countryside and Golf course.

Parking

- There are over 400 free car parking spaces at the venue.
- There are 12 accessible parking spaces.
- The parking is less than 40 metres from the main entrance.
- The Ground is level from the Car park to the Main entrance
- There is a drop-off point at the main entrance. The drop-off point has a dropped pavement.



Arrival

- From the car park to the main entrance, there is level access
- We have zebra crossings throughout the car park
- We have a luggage trolley available for any guests that require assistance with luggage from their car

Main entrance

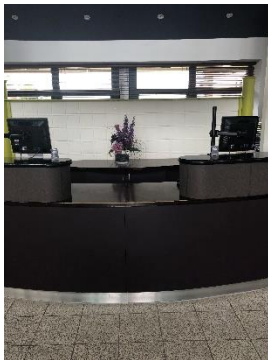
- The main entrance has level access.
- The main door is automatic opening out left and right
- The door is 2.43 Metres wide.



Reception

- There is level access to the main reception.
- The reception area has seating for guests to wait
- Porter service is available on request to assist guests with luggage

- When checking-in, reception staff will note if guests will need assistance in the event of an evacuation and this forms part of the night porter brief.
- There is a dropped desk area as well as a raised desk area for guests to complete check in.
- A Luggage trolley is available for any guests that may require assistance



Public rooms | areas in the hotel

- The whole of the ground floor of Wychwood Park Hotel is level and accessible to wheelchairs – as is much of the surrounding garden area.
- The hotel bar is on the first floor and there is a lift available to access this level.
- Lift door width is 900mm. Lifts have brail as well as lit buttons
- There is a lounge area on the ground floor with seating. Waiter service is available.
- All corridors and public areas are well lit.
- All doors and corridors are wide enough for wheelchairs/zimmer frames/pushchairs. 1 Metre 41cms
- There is a disabled toilet on the ground floor that is suitable for wheelchairs and has baby-changing facilities.

- Wi-Fi is available Free of Charge throughout the public areas and all the bedrooms.
- Access to the Restaurant and Bar is clear and a large open space causing no obstructions.



Dining

- All diets can be catered for although advance notice is helpful.
- Larger print menus are available on request.
- Access to all Restaurants are ground level and there are no steps or obstacles to maneuver
- Access to the Claret Jug is a 2-minute walk from the main building, all ground is flat and there are dropped curbs where necessary
- High chairs are available and may be used in all areas.
- The restaurant lighting is even but can be varied using dimmer switches.
- Service dogs are welcome in the hotel.
- We can provide water bowls for assistance dogs on request.



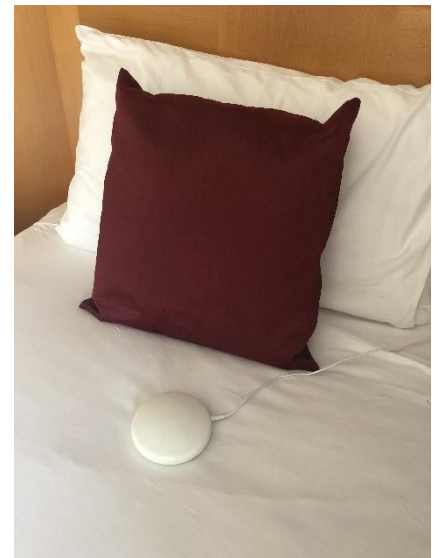
Meeting rooms

- Our meeting rooms are easily accessible from the main reception area
- Ground level with no steps or obstacles to maneuver
- First floor with access to a lift. Lift door width 900mm
- There are male and female toilets accessible from the main reception and a disabled toilet is available on the ground floor in the main hotel
- All our meeting and function space has Wheel chair access.
- Wi-Fi is accessible in our meeting rooms – no password is required

Bedrooms

- Of the 108 bedrooms, there are 6 ground floor adapted rooms which are suitable for those with restricted mobility, these rooms have a level walk in shower room rather than a bath tub and are fully equipped with emergency pull cords and hand rails. Flashing fire alarms are in all our adapted bedrooms as well as vibrating pillow pods. These can be single, twin or double-bedded.
- We have a direct dial telephone,
- The bedrooms and bathrooms are generously proportioned, but some provide more turning and transfer space than others.
- We try as far as possible to allocate bedrooms based upon individual guest needs.
- Emergency procedures are posted on the door to each bedroom and are explained upon check in for any disabled guests upon request.
- A door handle card to indicate if guests will need assistance in the event of evacuation is provided in every bedroom.
- Every bedroom has digital television with remote control.

- There are bedside lights.
- All our bedding is non-allergenic.
- All rooms are non-smoking in compliance with current legislation.
- Furniture within the rooms can be moved.
- Every bedroom is carpeted.
- Bedroom lighting can be switched on at the entrance to the room and within the room.
- Bathroom, Shower-room & WC.
- All bathrooms have non-slip floor shower mats.
- Bathroom lighting is very bright, and all sanitary ware is white.



Getting around outside

- From the main entrance to outside areas, there is level access.
- We have an 18-hole Golf course on site
- Access to the Golf Club is level access with dropped curbs and pathways when required.

- Outside patio has wheelchair access and has a flat area to sit and relax as well as stepped area to a lower level.
- In the evening we have full outside lighting



Hearing

- The fire alarm has flashing lights.
- Some staff have disability awareness training.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- All our emergency exits are clearly marked and there are clear directions to the meeting point from all exits.
- The fire alarm has flashing lights.
- We have an evac chair onsite and all our first aiders are trained to use this for any guest that may require assistance when evacuating the Hotel

Customer care support

- Some staff have disability awareness training.
- We have information in large print.
- Baby changing facilities and highchairs are available.

Getting here

Wychwood Park Hotel & Golf Club

Weston

Crewe

Cheshire

CW2 5GP

Travel by public transport



Crewe Railway station is just 10 minutes away in a taxi



There is a bus stop directly outside Wychwood Park



M6 Junction 16 just 5 minutes away



Manchester and Liverpool airport just 40 minutes



You can call a taxi from Bee line Taxis 01270 656461 . The taxi company has a wheelchair accessible vehicle.



Our post code is CW2 5GP



Surprised.Shall.Division

Although we have tried to be as accurate and include as much detail as we can in our Access Statement, we are always willing to give information on any aspect of the hotel if this statement does not answer your query.