



## **Accessibility Guide for Preston International Hotel**

[res-prestoninternational@legacy-hotels.co.uk](mailto:res-prestoninternational@legacy-hotels.co.uk)

0844 411 9028

[www.legacy-hotels.co.uk](http://www.legacy-hotels.co.uk)

**Contact for accessibility enquiries: Bernadette Plumb**

We aim to confidently ensure that all our guests have comfortable facilities, all requests are dealt with efficiently and everyone is made to feel welcome throughout their stay. As far as possible we will accommodate the requirements of all our guests. We will explain our facilities and how they may meet guests' requirements.



## **Welcome**

**Preston International Hotel** is an impressive modern Hotel, within a short walking distance from Preston City Centre and next to the University Of Central Lancashire main campus. It is ideally located close to the ring road, and within easy reach and access from the M6, M55, M65 and M61, making it the perfect accommodation base for both business and leisure.

Preston is a vibrant and exciting city, rich in history, culture and attractions, nestled in beautiful open countryside and in the heart of the county of Lancashire. The buzzing activity in the city centre is linked to a broad and eclectic mix of shops, bars, café bars, pubs, restaurants and theatres. The Market Square in front of the Harris Museum and Art Gallery, a Grade I listed building, hosts several events and activities throughout the year.

Our bedrooms offer stylish and contemporary surroundings, free Wi-Fi, as well as every modern convenience and amenities required to make your stay as comfortable and enjoyable as possible, including a Cafe Bar for dining and Bar available to relax in.

## Parking

- There is on-site parking available at the Hotel. There are 2 accessible parking spaces.
- The parking is less than 2000 - 5000 mm from the main entrance. Parking is free and on a 'first come, first served' basis.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- There is easy access from the car park to the entrance. The distance between the dropped kerb to the main entrance is less than 5000 mm
- There is a lift. The width of the lift doors is 775mm wide.



## Arrival

### Path to main entrance

- From the street to the main entrance, there is a slight decline.
- The path is 1778mm wide, or more.

### Main entrance

- The main entrance has level access.
- The main doors leading into the Hotel is automatic.



- The main door leading into Reception and lobby area is side hung. A buzzer is located to the left-hand wall, beside door, should assistance be required.



- The main door is 762mm wide (1524mm if both double doors are opened).

## **Reception**

- The automatic doors leading into the Hotel are operational 24/7. The main door leading to Reception is locked between 11pm – 6.45am. A buzzer located beside door can be pressed for Night porter assistance.
- There is level access to the Reception and lobby area.
- Seating is available in the lounge for guests to wait.
- See Reception for assistance with any guest luggage.
- There is a lower part of the Reception desk to assist wheelchair users.



- Upon checking-in, Reception staff will note if guests will need assistance in the event of an evacuation and information is handed over to the night porter.

## **Public rooms in the hotel**

- The whole of the ground floor is level and easily accessible to wheelchairs – as well as the external parts surrounding the Hotel including smoking area and car park.
- The bar, lounge and Café Bar restaurant are located on the ground floor on one level. Waiter service is available. Breakfast is served downstairs in the Brunel Suite (lower ground floor). This is accessible by lift. For wheelchair users, hot food can be eaten in the Café Bar area, located on the ground floor. A member of staff will be on hand to assist.



- All corridors and public areas are well lit. The Café bar and lounge lighting is even but can be varied.
- All doors and corridors are wide enough for wheelchairs/Zimmer frames/pushchairs. Width of every fire door is 812mm. Door frames and doors are painted contrasting colours to the walls in the public areas.
- There is a disabled toilet on the ground floor that is suitable for wheelchairs and equipped with baby-changing facilities. An emergency red cord is fitted in the disabled toilets to call for assistance.
- All diets can be catered for, although advance notice is helpful. Larger print menus are available on request.
- High chairs are available and may be used in all areas, including the Brunel Suite, where breakfast is served
- Only service dogs are allowed in the hotel. Water bowls can be provided upon request.
- Complimentary Wi-Fi is available throughout the public rooms and all the bedrooms.



## **Meeting rooms**

All 3 of our meeting rooms are located on the ground floor. The fire doors in our main meeting room (Ribble Suite) faces onto the car park and can be used for ease of access to the meeting room.

There are male and female toilets and a disabled toilet within 2000-5000mm from the meeting rooms. All located on the ground floor.

Free WIFI is available. The log-in details are displayed at Reception.

Refreshments are served either within the meeting room or in the lounge area. Hot buffet lunches are served downstairs in the Brunel Suite (lower ground floor). This is accessible by lift. For wheelchair users, hot food can be eaten in the Café Bar area, located on the ground floor. A member of staff will be on hand to assist.

Emergency fire evacuation procedures are explained to the conference organiser upon arrival.



## **Bedrooms**

All our bedrooms are accessible by lift. There are 4 disabled bedrooms (with wet rooms) available at the Hotel. Two of these bedrooms are located on the 2<sup>nd</sup> floor and two are located on the 3<sup>rd</sup> floor. These rooms can be made into 2 single beds (twin) or into a double.



The width of the bedroom and bathroom doors are 787mm.



A large number display phone is provided in the disabled rooms.



All bedrooms have a direct dial telephone, an audio alarm that is activated by the fire alarm and smoke alarms.

Our bedrooms and bathrooms are generously proportioned, but some provide more turning and transfer space than others.

Emergency fire evacuation procedures are displayed on the back of each bedroom door. These procedures can also be explained during check in for any disabled guests upon request.

We aim to allocate bedrooms based upon individual guest needs and requests. For wheelchair users, a 2<sup>nd</sup> floor disable room will be allocated. These rooms are situated near the rear guest staircase for ease of access during an emergency fire evacuation.



An evacuation chair is located on the 2<sup>nd</sup> floor of the rear guest staircase. This is also a safe refuge point in the Hotel. An emergency call point is also located nearby.



Every bedroom has digital television with remote control.

The main bedroom lighting can be switched on at the entrance to the room and by the bedside. Individual switches are available to control the bedside lights, TV lights and standing lamp.

All our bedding is non-allergenic.

All rooms are non-smoking in compliance with current legislation.

Furniture within the rooms can be moved.

Every bedroom is carpeted.

A non-slip bath mat is placed by the bath tub.

Bathroom lighting is very bright, and all sanitary ware is white.

## **Getting around outside**



- There is brick paving on the paths surrounding the external parameters of the Hotel, with several dropped kerbs.
- The entire car park is tarmac. There is a slight slope at the main entrance to the car park.

## **Hearing**

- The fire alarm has flashing lights.
- We have a hearing loop at Reception.
- Deaf guard devices are issued to hearing impaired guests during check in. Upon fire alarm activation, these devices will flash and vibrate.
- All staff have disability awareness training.
- Upon checking-in, Reception staff will note if guests will need assistance in the event of an evacuation and information is handed over to the night porter.

## **Emergency evacuation procedures**

- The fire alarms have flashing lights.
- We have emergency evacuation procedures for posted on the back of every bedroom door.

## **Customer care support**

- All staff have disability awareness training.
- We have information in large print.
- We have other services for people with accessibility requirements.
- Baby changing facilities and highchairs are available.

## **Getting here**

Legacy Preston International Hotel

Marsh Lane

Preston

Lancashire

PR1 2YF

On Sat nav, please use alternative street name – Leighton Street. Follow to the end of road and then turn left onto Marsh Lane (one way). The Hotel is located on the right. Our what -3-words are glove.sounds.washed

## **Travel by public transport**

You can get to The Preston International Hotel by train, by coach and by taxi. Manchester Airport is just under 1 hour by taxi.

Preston Train Station is within 5-10 minutes away by taxi.

Preston Bus Station is within 10 minutes away by taxi.

You can get a taxi with Miller Taxis by calling 01772 884000. The taxi company has wheelchair accessible vehicles.

***Although we have tried to be as accurate and include as much detail as we can in our Access Statement, we are always willing to give information on any aspect of the hotel if this statement does not answer your query.***

---